

Patient Participation Group Meeting (PPG)

Minutes

Meeting held on Thursday 20 February 2014

In attendance:

PPG Members: - Frank Saunders (FS), Chair, Margaret Webby (MW) – Secretary - Minute Taker, Judy Balls. (JB) John Egan (JE), Peter Barnes (PB). Teresa Harrison (TH). John Terry (JT)

Spa Medical Practice. - Lynnette Taplin (LT) – Operations Manager

Apologies: Robert Bogans (RB), Simon Collett (SC), Peter Pinfield. (PP). Paul Crawford (PC), Joy Smith (JS) – Business Manager.

Speaker: Keith Parry, Promotions and Networking Officer. Worcs Telecare.

Item	Discussion point	Action
1.	<p>We all welcomed new member Judy Balls to the meeting.</p> <p>The minutes from the previous meeting were read and agreed.</p> <p>Peter Barnes asked for the following change to the minutes: Item to read “because the majority of patients”.</p>	ALL
2.	<p>Matters arising from the previous meeting.</p> <p>Expert Patient Panel- LT advised a poster for this will be put up in the Surgery Waiting Room.</p> <p>NHS England Survey and Physiotherapy Referrals remain outstanding.</p> <p>Droitwich Locality Emails, MW has forwarded to FS/MW, John Cope (Ombersley PPG) remains outstanding.</p> <p>2014 Practice Survey. FS and MW committed 2 hours each to handing these out in Surgery this week but other members are urgently needed to do this also. LT concerned the practice will not have enough completed to make this a valid survey. We completed 400 last year and are not on target to do that this year.</p> <p>PRG. LT advised that the TOR, Survey and Minutes should be sent to all PRG members, she is concerned about the delay completion of Survey Report is due at the end of the month. RB has committed to helping her to do this.</p>	<p>LT</p> <p>JS</p> <p>MW</p> <p>FS/MW.</p> <p>ALL</p> <p>RB/LT</p>

	<p>Speakers; we again discussed the need to be clear about why we invite speakers, agreed there is a need to use the organisations as a way of helping patients by holding events etc. When holding an Event look at ways of including other organisations i.e. Mr Aslam's Event should we invite other companies, and to invite organisations when we hold the flu clinics etc. LT agreed to speak to the Partners about the ramifications of this.</p>	LT.
3	<p>Care Data Delay.</p> <p>Brief discussion about the decision by government to delay the implementation of this due to considerable numbers of patients not being told by their GPs that they need to choose if they want to opt out of allowing their data to be shared with research companies.</p>	
4.	<p>SWCCG funding per patient.</p> <p>MW had attended the Patient and Stakeholder Advisory Group meeting and had been concerned to learn that compared to other Worcestershire CCGs we receive much less per patient from NHS England. This data is available on the NHS website. It would appear that there are no clear criteria for this and seemed unfair. I will forward the presentation from the PSAG meeting when received.</p>	MW
5	<p>Breast Screening for women age 70 and over.</p> <p>This has been an issue raised in the media due to concerns that the statistics for breast cancer remains high for women in this age group, Although women can self refer they are not part of the monitoring recall at the moment. Members agreed this needs to be publicised in the surgery; posters, website and screens. LT agreed it would useful to have a list of screening programmes with fact sheets and contact telephone numbers, to include AAA, Prostate Cancer as well as Breast Screening. For further discussion.</p>	
6	<p>Anti-Elderly Drug proposals have been rejected by Nice (Channel 4 website 17 .2.14)</p> <p>The National Institute for Health and Care Excellence (Nice) has dismissed plans by ministers that could see patients who are seen to contribute more to the economy being given priority. Members discussed this and expressed concerns that younger people would be seen as more valued than those over 70 and ignore the fact that this age group continue to contribute both socially and economically.</p>	
7	<p>Website update.</p> <p>PPG members profile needs updating on the website and also on the Patient Notice Board in the surgery. MW will forward to LT to action.</p>	MW/LT

8	<p>Any other business.</p> <p>JB raised the issue of the process for Stoma patients obtaining prescriptions. It was agreed to add this item to the Agenda for the next meeting when a GP or JS is present.</p> <p>The Newsletter, TH/LT will meet to write this.</p>	LT/TH
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Next meeting will be held on Thursday 20th March 2014 at 5:30pm.