

Spa Medical Patient Participation Group

Minutes of then meeting held at 6:00pm on 16 March 2016

Present:

PPG. Margaret Webby; Chair (MW), Teresa Harrison (TH), Reverend Gwendydd Askew. (GA)
Ronald Reed (RR),
Spa Medical Practice. Lynette Taplin, (LMT)

Apologies: Samantha Lewis, Peter Pinfield (PP), Janet Smith (JS), Lorna Tucker (LT) John Terry, (JT)

Joy Smith (JES).

Members expressed their sadness at the death of Peter Barnes; MW had expressed condolences to Peter's son and daughter. Information about Peter's funeral had been given to members.

Review of minutes and actions of previous meeting.

Patient Board. Discussed ways of making this user-friendlier, LMT advised that she will be liaising with JES. A suggestion was made that mobile stands would be useful as these could be moved to the most accessible areas in the Waiting room. This remains an ongoing issue for future meetings.

PPG Survey. MW had completed this and circulated to members, most responses have been positive, this needs a fuller discussion between members and will be added to April Agenda. MW reported that PPG surveys of patients had been discussed at the PPG Network Meeting and it was thought that a universal survey that could be used by all PPG's would be a good idea, as comparisons could be made across the region.

Arthritis Event (see below).

Recruiting members to the PPG.

LMT and MW have met to update promotion poster for group. It was agreed that the Patient Board needs updating and the group should be promoted at every chance. (See below).

Members agreed the minutes.

Speakers and Events.

Arthritis Event: 16 June 2016 6:30 for refreshments to start at 7:00pm. The Methodist Church has been booked, LT and MW visited this venue and The Heritage Centre, both were suitable but the Church has an overhead projector and computer, also the chairs are readily set out. There is also a reception area where refreshments can be provided/. The parking is adequate. MW, LT and LMT will meet with Mr. Aslam's PA to firm up arrangements for publicity etc.

Stroke Organisation, Jodie Drust *Community Development and Partnership Officer* is coming to the Practice on April 12th, 9:00am. She will be setting up her "stall" with information for patients. Members are asked to support this event, MW will bring coffee/tea and plastic cups and plates, and she will buy milk and squash and biscuits, RR offered to provide cakes also. This will be a good opportunity to promote the PPG and update the Patient Board.

National Association of PPGs, (N.A.P.P). Every year in June there is a week to promote Patient Groups, we held a coffee morning and team afternoon in 2015, and it would be good to do this again. *Agenda this in April.*

PPG Network.

MW attended the bi-monthly meeting and updated members on the progress of NHS/111, Maternity Services and Primary Care Services.

MP visit to Droitwich.

Mike Lambden, Chair Salters PPG has arranged for Nigel Huddleston our local MP to answer question on the NHS. This is on Thursday 7th April, 2:30 at the Medical Centre; all members are welcome to attend. Members suggested questions about the Prime Minister's Challenge Fund, given the success of this and concern that funding is a limited amount.

Any other business.

TH and GA raised concerns about prescription issues, LMT responded and gave details about replacement prescriptions and agreed to look into issue raised by TH,

PSA guidelines. MW expressed concern that PSA screening tests for men are not routine and part of Well Men clinics in surgeries. Given prostate cancer is the most common cancer for men it would seem a national screening would be a positive move, LMT explained PSA tests are usually when men have symptoms.

Mori poll of GP surgeries in South Worcestershire, these rated practices. MW said this had been discussed at the Network Meeting as nobody present had been asked for their views or were aware of the survey. Tom Grove, Communications and Stakeholder Officer, SWCCG is looking into this Survey to ask who and what was surveyed. MW will feed back his response.

SWCCG: South Worcestershire Clinical Commissioning Group. www.southworcccg.nhs.uk

PPG Network Meeting: Patient Participation Group for all 32 practices in SWCCG.

N.A.P.P National Association Patient Participation Groups. A national organization for PPGs , we are a member of this and their website has much useful information. www.napp.org.uk

Next meeting is at 6:00pm on 21st April 2016.

Please send apologies to Samanthalewis1991@googlemail.com or text/call 07414737058