

Spa Medical Practice Patient Participation Group.

2016 Annual Report

Membership.

Resignations: John Egan, Paul Crawford and Teresa Harrison. John Terry.
Sadly Peter Barnes died in early 2016, condolences were sent to Peter's family.
New Members who joined the group: Sandie Smith, Jean Auty.

Total membership is now 9. -: Gwendydd Askew, Jean Auty, Lorna Tucker, Samantha Lewis, Peter Pinfield, Ronnie Reed, Janet Smith, Sandie Smith, Margaret Webby.

Terms of Reference.

These were revised and a re-issued. Margaret Webby was elected as Chair and Samantha Lewis was elected as Secretary.

Speakers and Events.

The main emphasis in 2016 was to plan for and hold the Arthritis Event with Mr. Aslam. This had been held over from 2015 when difficulties in timing etc. prevented it being held. Various venues in Droitwich were considered and visited and it was decided on the Droitwich Methodist Church. The arrangements for this event took time but MW, LT, SL and LMT together with Mr. Aslam's PA completed the arrangements and it was successfully held on June 16th 2016 and well attended with 40/50 people.

Jodie Drust, Community Development and Partnership Officer for the Stroke Organization came to the Surgery on April 12th. She set up a stall to provide information for patients. Members supported this event and offered refreshments: tea, coffee, biscuits and cake.

Christine Searl, Worcestershire Association of Carers came to speak to the group in May. She gave an interesting talk about changes and developments within the association. More information is available on www.carersworcs.org.uk.

Members of the PPG supported the Practice for the flu clinics, the arrangements for these differed to previous years and it was decided to support the Saturday morning clinics, which were the busiest. Given the reduction in PPG membership support for the clinics will need to be reviewed in 2017 to ensure PPG member's commitment is used most efficiently,

PPG Survey 2015/16

Members had carried out this Survey in 2015 and the results analyzed and presented to members in February 2016. Most responses were positive and it was thought it would be good to repeat this, and this remains outstanding. The Practice shared the results with members of the monthly Friends and Family feedback surveys, Both surveys showed similar positive results and the Practice has carried out an audit to improve GP appointment waiting times which were commented on in both surveys.

Care Quality Commission,.

The CQC visited the Surgery on 20 September, MW and PP were spoken to and at this time their Report remains outstanding.

Newsletters.

The Practice Newsletter was issued for Winter 2016 and there have been 4 Droitwich and Ombersley Newsletters in 2016 and PPG members have been involved in discussions about the content of these.

Finance

The PPG receives a steady flow of money for the sale of the books within the Waiting Room, and the only outlay has been £50 for the hire of the Methodist Church.

15.01.2017

Margaret Webby
PPG Chair.